

Current Developments In Risk Management For Mortgage Brokers

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Webinar
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The Mortgage Broker's Tool Box



- 1. Licensing
- 2. Advertising
- 3. Forms
- 4. Errors and omissions insurance

Defining the Broker's Relationships



- Agency roles and written acknowledgments (determined by the scope of the agency)
- 2. Broker as agent of borrower
- 3. Broker as agent of lender
- 4. Broker as agent of borrower and lender
- Broker as principal
- Broker as independent contractor to wholesale lender
- 7. Cooperating brokers
- 8. Middlemen or finders

The Broker's Duties - General



- 1. The "evolving transaction" (when the roles of the parties, or the intent of the principals, changes during the deal)
- Duty to disclose material facts which might influence the principal's decision
- Duty to disclose potential conflicts of interest
- Duties to elderly borrower (what to look for <u>and</u> diminished capacity)
- 5. Disclosures (avoiding wrong or misleading disclosures)
- 6. Underwriting
- 7. Cost-effective or falling below the standard of care

Loan Types & Issue Spotting



- 1. Emails: if you knew your email was destined to be Plaintiff's Exhibit 1 to a lawsuit - do you still feel comfortable clicking "send"?
- 2. Reverse Owner Occupancy Fraud (*verbal statements vs. documents when borrowers lie about occupancy*)
- 3. Consumer Loan or Business Purpose
- 4. Private Money Investors
- 5. Construction lending/staged transactions

Third Party Vendors



- 1. Escrow and Title "companies" (*insurer*, underwritten or independent)
- 2. Title insurers
- 3. Appraisers
- 4. Notaries (the dirty little secret)
- 5. Credit reports (what credit reports tell you vs. what title insurers will claim they tell you)

Post-Closing Issues



- 1. Loan servicing
- 2. Loan modifications (residential)
- 3. Loan modifications (commercial)
- 4. Post-closing problems (fraud, forgery and fund diversion)
- 5. Repurchase demands
- 6. Think you have a problem? (Should I get a second opinion?)

Conclusion



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